Next Generation Case Management System

Project Outline

May, 2015

Project Process Outline

- ❖ Project Phase: Exploration December 2014 September 2015
 - > Cost Estimate for Phase: \$50,000
 - Activities/Milestones
 - Establish Executive Sponsor
 - Patricia Gabel, Court Administrator
 - Explore high level requirements and funding scenarios
 - Research Other Statewide CMS Acquisitions and Funding Models
 - Conduct RFI process to determine potential solutions & estimated costs
 - Establish RFI project team from Tech Oversight or other key stakeholders
 - Refine high level requirements focusing on major areas of functionality
 - Draft RFI and review with team
 - Execute RFI
 - Analyze RFI responses (cost analysis, vendor viability, funding scenarios)
 - ♦ Host vendor presentations
 - ♦ Evaluate RFI responses and presentations with team
 - ♦ Summarize conclusions in a RFI report
 - Complete a Business Case & Cost Analysis
 - > Judiciary Staff
 - CA, CIO, CFO, RIS Application Manager, Dir of Trial Ct Ops
 - RFI Project Team
 - Extended Stakeholders
 - Tech Oversight
 - Supreme Court
 - Partners
 - NCSC Consultants
- Project Phase: Initiation October 2015 November 2015
 - Cost Estimate for Phase: \$50,000
 - Activities/Milestones
 - Establish Project Management Structure
 - Assign Project Manager
 - Identify Stakeholders Internal and External
 - Draft Project Charter
 - Identifies scope, deliverables, high level timeline with major milestones, risks, assumptions and constraints, stakeholders, and a high level project approach
 - Acts as agreement between the Project Sponsor, Stakeholders and Project Manager
 - Judiciary Staff
 - CA, CIO, CFO, RIS Application Manager, Dir of Trial Ct Ops
 - RIS BA's, Court SME's

- Extended Stakeholders
 - Tech Oversight
 - Supreme Court
- Partners
 - Project Manager
- ❖ Project Phase: Planning December 2015 June 2016
 - > Cost Estimate for Phase: \$650,000
 - Activities/Milestones
 - Develop project governance structure
 - Identify project steering committee
 - Develop project communications structure
 - Develop project change management/risk management plan
 - Identify core project team and extended project team
 - Develop project plan
 - Document detailed requirements
 - Develop and execute RFP/Procurement Process
 - Include independent review if appropriate
 - Kick-off project
 - Judiciary Staff
 - CA, CIO, CFO, RIS Application Manager, Dir of Trial Ct Ops
 - Core project team and extended project team
 - RIS BA's, Court SME's
 - Steering committee
 - Extended Stakeholders
 - Tech Oversight
 - Supreme Court
 - Justice Partners
 - Partners
 - Project manager
 - Business process and or subject matter expert consultants
 - Selected solution partner (post-RFP)
- Project Phase: Execution July 2016 June 2020
 - > Cost Estimate for Phase: \$6.75MM to \$9.25MM
 - Activities/Milestones
 - Execute project plan
 - Technical track
 - ♦ Validate the detailed requirements
 - ♦ System design, build and/or configuration
 - ♦ System testing
 - ♦ System implementation
 - ♦ Provide hyper-care support
 - Business track
 - ♦ Training
 - Documentation
 - Identification and implementation of operational changes
 - ♦ Roll-out planning
 - **♦** Communications

- ♦ Provide hyper-care support
- Project Management track
 - ♦ Project meetings
 - ♦ Status reporting
 - Resources management
 - ♦ managing the Project Plan
 - ♦ Risk and issue management
 - ♦ Change management
 - ♦ Budget management
 - ♦ Project documentation

> Judiciary Staff

- CA, CIO, CFO, RIS Application Manager, Dir of Trial Ct Ops
- Core project team and extended project team
 - RIS BA's, Court SME's
- Steering committee
- Extended Stakeholders
 - Tech Oversight
 - Supreme Court
 - Justice Partners

Partners

- Project manager
- Selected solution partner
- Infrastructure partner

Project Phase: Closure July 2020

- > Activities/Milestones
 - Final Sign-off /User Acceptance on all Project Deliverables
 - AAR/Document Lessons Learned
 - Finalize & Archive Project Documents
 - Transition from hyper-care to operation support

Judiciary Staff

- CA, CIO, CFO, RIS Application Manager, Dir of Trial Ct Ops
- Core project team and extended project team
 - RIS BA's, Court SME's
- RIS Applications Team
- Steering committee
- Extended Stakeholders
 - Tech Oversight
 - Supreme Court
 - Justice Partners

Partners

- Project manager
- Selected solution partner
- Infrastructure partner